

ANNEX 8: ACADEMIC STAFF SATISFACTION QUESTIONNAIRE

**MALTEPE UNIVERSITY COORDINATION COMMITTEE OF STUDIES IN QUALITY IN EDUCATION
QUALITY ASSURANCE STUDIES:
ACADEMIC EVALUATION AND DEVELOPMENT STUDIES
SATISFACTION LEVEL OF ACADEMIC STAFF
DECEMBER 2011**

Dear Staff of Maltepe University,

The Higher Education Council within the framework of regulations published in the academic evaluation and quality improvement has initiated a formal review of our university. This form is a part of the work that is mentioned, and is prepared to contribute to the development of the university. Please don't use any expression that indicates your identity. We would like to learn your opinion anonymously. Thanks and regards in advance for your contributions.

The Coordination Committee of Quality Studies in Education

PERSONEL INFORMATION

The Faculty / School / Institution you work at: () I don't want to specify.

Title: () Prof.. or Assis. Prof.. () Assoc. Prof. () Instructor () Research Assistant () lecturer () I don't want to specify.

Gender: () Female () Male () I don't want to specify.

Age: () 29 and under () 30-39 () 40-49 () 50-59 () 60 and above

How long have you been working at Maltepe University? (Please specify the year(s) and/or month(s).)

How long have you been working in total? (Please specify the year(s) and/or month(s).)

This inquiry is prepared to understand how much you care about the following issues in the university environment and to reveal your level of satisfaction. So, please answer each and every question taking both aspects into account. Please specify your answer by putting a cross in the appropriate boxes.

sequence number	TOPICS	Level of Importance					Level of Satisfaction				
		1. least important	2. less important	3. no idea	4. important	5. very important	1. very dissatisfied	2. dissatisfied	3. No idea	4. satisfied	5. very satisfied
	MANAGEMENT AND ORGANIZATION										
1	The mission of the university (*)										
2	The vision of the university (**)										
3	The institutionalization of Maltepe University										
4	The participation of the academicians to the decisions taken by the university administration										
5	The participation of the academicians to the decisions taken by the faculty / school administration										
6	The participation of the academicians to the decisions taken by the department / program administration										
7	Having opportunities for discussions of issues between different levels of university, having feedback processes										
8	Expressing ideas and opinions freely in our university										
9	Having transparent and accountable faculty / school board decisions										
10	Having transparent and accountable university senate administration decisions										
11	Having transparent selection /appointment criteria for our university administration positions										
12	Having transparent upgrading criteria in our university										
13	Having vocational qualifications considered when appointing academic staff										
14	The balance between the titles and the positions of academic staff										
15	Having clear job descriptions for the academic staff										
16	Having balance between the duties and responsibilities of the academic staff										
17	Having sufficient number of academic staff in departments										
18	Having sufficient number of administrative and supportive staff										
19	Having sufficient amount of qualified administrative and supportive staff										
20	Development efforts in Maltepe University										

(*)The mission of the university can be summarized as providing educational activities, training qualified personnel and scientists, preparing modern and enlightened people who have adopted the basic principles of the republic, are secular and adherent to Atatürk's principles, obey all the rules of democracy and who can compete in the active, rational, critical and questioning world. We prepare youth who think, study, research and produce in every field for the future of Turkey while contributing to universal science, sharing the information it produces by transferring it to the community and serving the enlightenment of society. The predicted primary mission of the university is to be a consistent qualified and well-attended university in research, education and service functions with local and global communications and contributions.

(**)The vision of the university is to be a contemporary world university that is able to compete with similar national and international universities in the fields of education and research in the coming years, holds the quality of education above all, and is compatible with its natural and social environment.

sequence number	TOPICS	Level of Importance					Level of Satisfaction				
		1. least important	2. less important	3. no idea	4. important	5. very important	1. very dissatisfied	2. dissatisfied	3. no idea	4. satisfied	5. very satisfied
	EDUCATION										
21	Having compatible numbers of students in your programs										
22	The application of the expected qualified students to programmes that take students with a scholastic aptitude test										
23	Having appropriate criteria for determining the course contents										
24	Having appropriate criteria for determining the numbers of courses										
25	Having qualified graduate programmes										
26	Having qualified doctoral programmes										
27	Having qualified students in graduate programmes										
28	Having qualified students in doctoral programs										
29	Having compatible number of students in graduate programmes										
30	Having compatible number of students in doctoral programs										
31	Having appropriate criteria for determining the number of courses and course contents in graduate programmes										
32	Having appropriate criteria for determining the number of courses and course contents in doctoral programmes										
33	Having qualified and sufficient academic staff in the departments / programmes										
34	Providing opportunities to the academic staff for self-development										
35	Having good level of communication between academicians and students										
36	Having good level of cooperation between academicians										
37	Having appropriate course load for each academician										
38	Having efficient service in student affairs										
	RESEARCH AND PUBLICATIONS										
39	Having interdisciplinary studies carried out in the university										
40	Publication of research carried out in our university										
41	Having the possibility of providing enough time for research and publications										
42	Having determined priority research fields supported by our university										
43	Having adequate financial support for research in our university										
44	Having a system of rewarding for those who carry out research in our university										
45	Having sufficient databases provided via internet in our university										
46	Having sufficient university laboratories in our university										

83	Having sufficient secretarial services in faculties / schools / institutions												
84	Having sufficient cleaning services in the university												
85	Having sufficient parking space provided for the academic staff												
86	Having sufficient photocopying services provided for the academic staff												
	TRANSPORTATION SERVICES												
87	Having convenient public transport to Marmara education Village												
88	Having convenient public transport to Dragos campus												
89	Having on time bus services												
90	Having friendly and good bus services												
91	Having transportation facilities on campus												

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		1. least important	2. less important	3. no idea	4. important	5. very important	1. very dissatisfied	2. dissatisfied	3. no idea	4. satisfied	5. very satisfied	
	FINANCIAL OPPORTUNITIES											
92	Having a sufficient salary											
93	Having sufficient extra course fees											
94	Having sufficient discount for the fee of the education (nursery, kindergarten, elementary and secondary education) for the children of Maltepe university academic staff by the Marmara Education institution											
	THE RELATIONS OF THE UNIVERSITY AND ITS POSITION AMONG OTHER UNIVERSITIES											
95	Having sufficient relations with other universities in our country											
96	Having sufficient relations with other universities in the world											
97	Having sufficient relations with non-governmental organizations											
98	Holding a prestigious position among other universities in Turkey											
99	Continuing Maltepe University Academic Evaluation and Quality Improvement studies											
100	Having sufficient alumni relations											
101	Having sufficient relations between the employers in the fields of our alumni and the university alumni											
	JOB SATISFACION											
102	I feel a. real sense of accomplishment at the end of my studies I carry out											
103	Doing my job well is a source of pride for me.											
104	I like my job											
105	My job allows me the opportunities to perform my best.											
106	My job allows me the opportunities to receive financial compensations for the work I carry out											
107	My job allows me the opportunities to receive moral compensations for the work I carry out											
108	The lack of fear of losing my job											
109	My job provides me the opportunity to work independently											
110	I feel valued because of the work I carry out											
111	The level of satisfaction in feeling the importance of being a member of academic staff at Maltepe University											

- If you would like to share your problem(s) or other issues about the university that we have not thought of, please write in detail on another page and staple it together with this inquiry form . Thanks again.